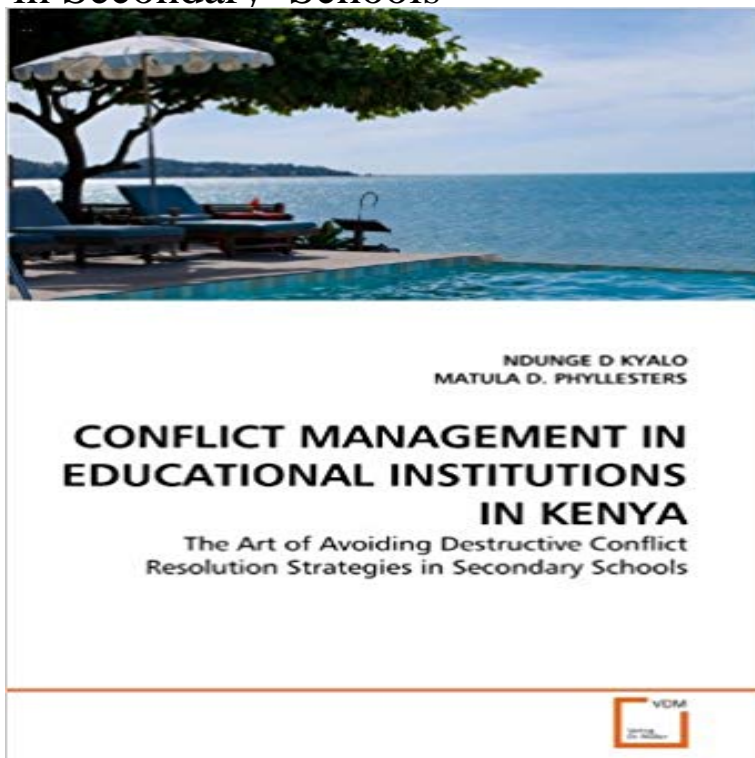


CONFLICT MANAGEMENT IN EDUCATIONAL INSTITUTIONS IN KENYA: The Art of Avoiding Destructive Conflict Resolution Strategies in Secondary Schools



This handbook provides practical guide to conflict management in educational institutions focusing on secondary schools. The information given will go a long way to equip the school managers with knowledge and skills that are required in handling conflicts in their institutions. Conflicts are natural and part of our very existence in the work place and personal lives. Like any other social system, a school is composed of different members who treasure different values but still they make the school so they have to be accommodated. This book ensures that conflicts will be solved without causing more harm to the warring parties or fanning the conflict to escalate further. It covers the concept of conflict, role of conflict, levels of conflict, sources of conflict and methods of handling conflicts in the educational institutions. Every party in a conflict aims at beating the opponent and has their right in the big story. This is highlighted in the book to help the managers to be instruments of peace in a violent world. Get a copy for yourself NOW!

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